

Customer Service Consultant

Fuse Recruitment • Keswick SA 5035



Not provided



Work type
Full time



Contract type
Permanent

Perks

PARKING

WORK - LIFE BALANCE

Skills

EXCELLENT VERBAL AND WRITTEN COMMUNICATION SKILLS

Full job description

Our client who is a Leading Australian manufacturing company who specialise in Electrical & Automation Products, are looking for full-time, permanent Customer Service Consultants to provide service to both internal and external stakeholders.

What's in it for you:

- Parking provided onsite
- A great place to work - Family-like work culture
- A culture that encourages work / life balance (flexible work environment)
- Ongoing learning & development
- Access to an Employee Assistance Program for you and your family

Essential Requirements:

- Providing exceptional frontline customer service to internal and external stakeholders via multiple channels
- Professional telephone manner
- Thrive in a fast-paced environment
- Excellent analytical skills
- Technical aptitude
- Excellent verbal and written communication skills & Comprehension
- Strong Problem-solving skills

Job details



Date posted
17 May 2022



Expired On
16 Jul 2022



Category
Customer Service & Call Centre



Occupation
Customer Service



Base pay
Not provided



Contract type
Permanent



Work type
Full time



Job mode
Standard business hours



Work Authorisation
AUSTRALIAN CITIZEN / PERMANENT RESIDENT

- Keyboard Skills

Duties Include but not limited to:

- Processing inbound inquiries including but not limited to orders, returns, queries, services and general items consistent with customer requirements
- Support Sales team in relation to customer service issues
- Follow up to satisfactory completion of outstanding customer enquiries and related issues
- Maintain records and documents relating to all relevant customer activities
- Data entry and general administrative tasks

How to Apply:

If this sounds like your next engagement and have the skills, abilities and team attitude please **APPLY NOW!** or call Jaqueline Farag on 0473 341 845 to book your interview for this role.

At Fuse, we specialise in recruitment for the manufacturing industry and actively source a variety of roles for a broad range of manufacturers. If you are looking for a new opportunity, I'd love to hear from you!

If you know someone looking for a job, refer them to us and we'll give you \$500* if we find them a new role!